

Checking the compliance history of a child care agency can give you a good idea of their overall quality of care. This is an easy process provided to you through the TDHS Provider Maps located at tn.gov. Click this link or scan the QR code to begin.



Once you are on the THDS Provider Map website, click on the "Provider" tab and follow the steps below:



Checking Child Care Agency Compliance:

1. Once on the "Provider" tab, type in the name of the child care agency you want to explore and click on the search button.
2. The search results will display information about the provider you typed in. Click on the center name to access detailed information about the agency.
3. On the next page, Scroll down to the bottom where you'll find the section discussing compliance visits.
4. In this more details section, you will be able to view the Star Rating or the QRIS rating score.
5. To further check the compliance, visit the Date and Time section. This will allow you to review whether the center has met all the required ratios and other items related to the quality rating score.
6. Additionally, you can find information about the regulatory individual responsible for compliance and staff at the center to contact for further questions.

By following these steps, you can gain a comprehensive understanding of the compliance history and quality standards of the childcare center. This information will help you make an informed decision about enrolling your child in the center.

If you need any further guidance on the information above, don't hesitate to reach out to the TN CCR&R at (866) 296-3422. You may also contact the TDHS Help Desk at TDHS_CCP@utk.edu or by calling 833-TDHS-CCP (833-834-7227).